## **COMMISSION EAST FAQS**



## Working Together



Question	How do we get to build relationships with all relevant commissioners?
Answer	This is a key area of focus for the ERCC and on one level it is creating time and events that bring people together to create that strategic and networking relationship. However, there is further work around joint partnerships, joint risk sharing, shared training events that will foster a greater sense of collaboration and working together. This not only speaks to the commissioning relationships but also the operational ones. Perhaps a first step is our mindset and appetite to do something different.

Question	How do Local Authorities encourage a wide range of providers to engage and work together?
Answer	We must demonstrate value and impact and engaging is our first step. However, if we can move that engagement into developing operational clarity - value can be added. Groups of providers through the ECCRN can engage on a subject area creating practice guides, for example, on responding to self-harm. Working together to a common end builds trust, and out of this may come more specialist services that complement rather than compete against each other. Establishing the values and behaviours of the ECRN and ECCRN will be important, what we can expect from each other.  At the heart of this question really opens new thinking - the Eastern Region presents an opportunity that has not previously been considered, within this large region we have a depth, breadth and volume of providers and practice that we can draw upon. We will do this through incremental steps. One of the ERCC principles is to start small, create success and then communicate and scale. It will be important to get things right and not to try and solve everything at once. The ERCC has already taken a 1st step with the survey that was sent out at the end of the event. From this, we have collated a list of providers that want to work with the region, and we will be engaging with them over April and May to establish how we can better work together. Hopefully, these will be the green shoots towards working more collaboratively.